

Customizing the Enterprise Manager Interface

Tech Sheet

Use the Enterprise Manager CLI to change the name of the Enterprise Manager Client and the download URL.

Revision History

Document number: GVTR7

Revision	Date	Description
A00	August 2015	Initial Release


Enable Secure Console Access

Enable the secure console to allow support personnel to access the Storage Center console without connecting through the serial port.

Prerequisites

The Storage Center must be added to Enterprise Manager using a Storage Center user with the Administrator privilege.

Steps

1. Click the **Storage** view.
2. In the **Storage** view navigation pane, select a Storage Center.
3. In the **Summary** tab, click **Edit Settings**. The **Edit Settings** dialog box appears.
4. Click the **Secure Console** tab.
5. Select the **Enable secure console access** check box.
6. In the **Reservation Server Host or IP Address** (Storage Center 6.6 or later) or **Secure Console Server Host or IP Address** field (Storage Center 6.5 or earlier), type the host name or IP address of a secure console server provided by your technical support services.
7. In the **Session Time to Live** field (Storage Center 6.6 or later), enter the time, in minutes, hours, or days, to keep the session active.
 **NOTE:** The maximum time to live is 72 hours.
8. If a SOCKS proxy is required to allow the Storage Center to communicate with the secure console server specified in the previous step, configure the **Proxy Settings**.
 - a. From the **Proxy Type** drop-down menu, select **SOCKS4** or **SOCKS5**.
 - b. In the **IP Address** field, type the IP address of the proxy server.
 - c. In the **Port** field, type the port used by the proxy server.
 - d. If the proxy server requires authentication, complete the **User Name** and **Password** fields.
9. Click **OK**.

Configure a Proxy Server for SupportAssist

Use the Storage Center settings to configure a proxy server for SupportAssist.

Prerequisites

The Storage Center must be added to Enterprise Manager using a Storage Center user with the Administrator privilege.

Steps

1. Click the **Storage** view.
2. Select a Storage Center from the **Storage** navigation pane for which to configure a proxy server.
3. In the **Summary** tab, click **Edit Settings**. The **Edit Settings** dialog box appears.
4. Click the **SupportAssist** tab. The **SupportAssist** tab for the selected Storage Center appears.
5. Select the **Enabled** check box under **Web Proxy Settings** to enable a proxy server.
6. Select the check boxes of the Storage Center usage reports to send to your technical support service.

7. Specify the IP address and port for the proxy server.
8. If the proxy server requires authentication, type valid credentials in the **User Name** and **Password** fields.
9. Click **OK**.

Customize the Enterprise Manager Interface

Log in to the Enterprise Manager CLI and customize the Enterprise Manager interface.

1. Use either of the following options to connect to the Enterprise Manager CLI:
 - From Windows using an SSH client, connect to a client VIP. From the command line, type the following command at the **login as** prompt:
`cli`
 - From a UNIX/Linux system, type the following command at the prompt:
`ssh cli@<client_VIP_or_name>`
2. Type the Enterprise Manager administrator user name at the **login as** prompt. The default user name is **Administrator**.
3. Type the Enterprise Manager administrator password at the **<user_name>'s password** prompt. The default password is **Stor@ge!**. You are logged on to the CLI and a Welcome window is displayed, listing the available commands in the main menu.
4. To change the name of the Enterprise Manager Client, enter the following command:
`mc supportassist set EMClientName "This Is My Application Name"`
5. To change the location where the Enterprise Manager download URL directs the user, enter the following command:
`mc supportassist set EMDownloadURL "http://www.placeyourdownloadlocationhere.com/"`